FAQs

* Technical
 * General

iRex, Technical Frequently Asked Questions (FAQs):

Q. **What steps need to be performed before**

A. Please run Windows Scandisk, Disk Defrag

Q. **Why do I have to run Scandisk before ins**

A. Before installation of iRex, the HDD must b

Q. **Why do I have to de-fragment the Hard d**

A. This is because Bits Protection iRex occupi

Q. **What should I do when install interface c**

A. You should try the following steps:

- Please check BOOT ORDER in BIOS and set NETWORK or LAN as preference.
- Or Insert the Bits Protection iRex to another PCI slot.
- Or If there is FAST boot or Quick boot in CMOS, please Disable.
- Or If you are using a LAN Card, exchange its slot with the iRex.
- Or Please confirm SHADOW RAM such as D000, is Disabled.
- Or Remove iRex and insert it into another PC to check if it is damaged or not.

Q. **When installing a Licensed Bits Protecti**

A. It may result from an incorrect or unusual pa

I get the error message that "PCI Card is removed", after installation.
 Please check the BOOT ORDER in BIOS and set NETWORK or LAN as preference. If there are FAST

Written by Administrator
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I installed Bits Protection iRex successfully on my computer with 80GB HD. When installed on another H
The problem may result from computer being unable to support a 160 GB hard disk. That is to say the

iRex, General Frequently Asked Questions (FAQs):

Q. **What is Bits Protection iRex?**

A. The iRex is an intelligent security protection

Q. **How does it work?**

A. A. Recovery is accomplished through simpl

Q. **Why is iRex important for our business?**

A. 1. To ensure protection against accidental

Q. **What should I do when install interface**

A. Please check BOOTING ORDER in BIOS a

Q. **How can iRex assist System Administrat**

A. In a Local area network environment, PCs

Q. **How much hard-disk space does the iRe**

A. iRex does not utilise any hard disk space th

Q. **Can the date be recovered even if the ha**

A. iRex can recover the data even from a form

FAQs

Q. **How much time is required to recover lo**

A. Protection and recovery time is extremely fa

Q. **I have multiple Operating systems and p**

A. iRex can protect multiple Windows series O

Q. **What happens to my data if the Operatin**

A. iRex works perfectly well without the suppo

Q. **I already have anti-virus software installe**

A. The fundamental problem with anti-virus so

Q. **What warranty is offered?**

A. We offer a one year international standard v

Q. **What happens to my data if the Operatin**

A. iRex works perfectly well without the support of Operating system