

FAQs

Written by Administrator

Wednesday, 28 February 2007 13:59 - Last Updated Tuesday, 13 October 2009 09:54

* Technical

* General

iRex, Technical Frequently Asked Questions (FAQs):

Q. What steps need to be performed before

A. Please run Windows Scandisk, Disk Defrag

Q. Why do I have to run Scandisk before in

A. Before installation of iRex, the HDD must b

Q. Why do I have to de-fragment the Hard d

A. This is because Bits Protection iRex occupi

Q. What should I do when install interface c

A. You should try the following steps:

- Please check BOOT ORDER in BIOS and set NETWORK or LAN as preference.
- Or Insert the Bits Protection iRex to another PCI slot.
- Or If there is FAST boot or Quick boot in CMOS, please Disable.
- Or If you are using a LAN Card, exchange its slot with the iRex.
- Or Please confirm SHADOW RAM such as D000, is Disabled.
- Or Remove iRex and insert it into another PC to check if it is damaged or not.

Q. When installing a Licensed Bits Protecti

A. It may result from an incorrect or unusual p

I get the error message that "PCI Card is removed", after installation.

Please check the BOOT ORDER in BIOS and set NETWORK or LAN as preference. If there are FAST

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I installed Bits Protection iRex successfully on my computer with 80GB HD. When installed on another H
The problem may result from computer being unable to support a 160 GB hard disk. That is to say the c

iRex, General Frequently Asked Questions (FAQs):

Q. What is Bits Protection iRex?

A. The iRex is an intelligent security protection

Q. How does it work?

A. Recovery is accomplished through simpl

Q. Why is iRex important for our business?

A. 1. To ensure protection against accidental c

Q. What should I do when install interface c

A. Please check BOOTING ORDER in BIOS a

Q. How can iRex assist System Administrat

A. In a Local area network environment, PCs v

Q. How much hard-disk space does the iRe

A. iRex does not utilise any hard disk space th

Q. Can the data be recovered even if the ha

A. iRex can recover the data even from a form

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Q. How much time is required to recover lost data?

A. Protection and recovery time is extremely fast.

Q. I have multiple Operating systems and partitions. Can iRex protect them?

A. iRex can protect multiple Windows series C and D partitions.

Q. What happens to my data if the Operating system crashes?

A. iRex works perfectly well without the support of Operating system.

Q. I already have anti-virus software installed. Do I need iRex?

A. The fundamental problem with anti-virus software is that it cannot protect the data.

Q. What warranty is offered?

A. We offer a one year international standard warranty.

Q. What happens to my data if the Operating system crashes?

A. iRex works perfectly well without the support of Operating system.